

Toll Germany - Refund

ECJ judgment of 2020-10-28, C-321/19

General information

Due to a judgment of the European Court of Justice, toll tariffs have been adjusted. This was caused by the incorrectly considered parts of the infrastructure costs for the traffic police (ECJ, judgment of 2020-10-28, C-321/19).

The new toll rates based on the recalculation of infrastructure costs came into force on 2021-10-01 and apply retroactively the period from 2020-10-28 to 2021-09-30. The overpaid toll can be reclaimed from the federal government for the above-mentioned period.

How are the new rates and refund amounts calculated?

The part of infrastructure costs decreases retroactively from the day of the ECJ judgment on 2020-10-28, while at the same time the air pollution costs increase depending on the emission class. Overall, this will result in decreasing toll rates, as the decrease in infrastructure costs is greater than the increase in toll rates for air pollution costs.

The refund amounts are multiplied by the verified toll-paying kilometers in the refund period from 2020-10-28 to 2021-09-30. (In individual cases, there may be deviations due to rounding).

How is the refund request submitted?

As soon as all toll reports / billing information for the period from 2020-10-28 to 2021-09-30 are available, the refund request can be submitted.

For this purpose, the online platform must be used, which will be available on the website of the BAG from 2021-11-03 for the application.

Please do not submit a refund request through any other channels at this time, as this will lead to increased effort and delays in processing. Wait until the online portal of the BAG is available for the submission of requests as of 2021-11-03.

Until when does the refund request have to be submitted?

The claim for the total period from 2020-10-28 to 2021-09-30 can be asserted until the end of 2023; there is no threat of the statute of limitations expiring before then (Section 4 Paragraph 2 Sentence 1 Federal Highway Toll Act in conjunction with. § Section 21 (2) of the Federal Toll Act).

No fee is charged for processing.

Where are the toll reports / billing information to be found?

- Toll settlement via UTA One®:
In the Service Center under "Third Party Invoice Germany" and EETS Single Trip Reporting.
In addition, UTA can provide a standardized list of toll costs upon request. Please send a mail to the following address: complaints@uta.com
- Toll settlement via TC OBU:
In the Toll Collect customer portal.
The TC toll report and the itemized invoice contain the full detailed information for recalculating the toll. This data can be downloaded from the Toll Collect portal or requested by e-mailing Toll Collect at info@toll-collect.de.

What are the toll and reimbursement rates?

Toll part rate Infrastructure costs	Tariff until 2021-09-30	Tariff from 20201-10-01	Refund in Cent/km
Weight 7,5 t and under 12 t	8,0 Cent/km	6,5 Cent/km	1,5 Cent/km
Weight within 12 t and 18 t	11,5 Cent/km	11,2 Cent/km	0,3 Cent/km
Weight more than 18 t and max 3 axles	16,0 Cent/km	15,5 Cent/km	0,5 Cent/km
Weight more than 18 t and 4 or more axles	17,4 Cent/km	16,9 Cent/km	0,5 Cent/km

Do you have any questions about the toll?

If you have any questions, please contact our UTA Toll Service at support@uta.com.

Have a safe journey! Yours,
UTA – the toll experts